

QUALITY POLICY

Turkey's professional rope access, wind turbine maintenance and repair, facade cleaning, stage installation and As a work at height training company, our vision is to provide work at height training that has serious consequences if not implemented correctly. To ensure the establishment of standards and regulations in Turkey in the work at height sector, is to adopt the principle of providing services at international standards.

In this context:

- Globally recognized BRITISH STANDARDS, EUROPEAN NORMS, WORK AT HEIGHT SAFETY ASSOCIATION and INDUSTRIAL ROPE ACCESS TRADE ASSOCIATION standards in our country by using our own experience and up-to-date knowledge we see it as
- We are committed to providing the highest level of satisfaction by offering the most appropriate solutions to customer needs. we do.
- By adopting a risk-based approach, we are able to identify potential risks that may occur in processes related to working at height. We are constantly working to minimize negative impacts.
- We raise quality awareness by investing in the continuous training of our employees and increasing their competencies We encourage
- In high-risk activities, we aim to control risk at the source, prevent accidents, and provide insurance. assurance is our fundamental responsibility.
- We have adopted the principle of acting in compliance with legal and regulatory requirements in all our activities we are here.
- By regularly reviewing the quality targets we set, we make our processes more efficient and effective to make it a reality.

We are committed to ensuring that training, risk management, business procedures, audit and We believe that improvements are necessary. In this direction, we aim to become a member of IRATA and we are committed to As a leading company in Turkey, we continuously improve our quality management system.

As a pioneering company, we aim for high standards to prevent accidents, rope access operations and supervise their training in accordance with regulations, laws and systematic procedures; supervise work at height and rescue trainings and ensure the appropriate use of personal safety equipment is our responsibility.

With the understanding of “safety first, efficiency second”, we are committed to ensuring that both elements can be achieved in an optimized manner. we design applications. This policy is in accordance with the principles of ISO 9001:2015 Quality Management System and forms the basis of our understanding of continuous improvement.



+90 533 059 90 92



info@cwrtec.com



Küçükbakkalköy Mah. Dereboyu Cad. Brandium Residence No:3A R5 Blok Kat 7 Daire:48 Ataşehir / İstanbul

OCCUPATIONAL HEALTH AND SAFETY AND ENVIRONMENTAL POLICY

At CWR, we believe that all accidents and environmental impacts are preventable. Our employees We are responsible for protecting our customers' assets and the environment. These values are our organization's are the cornerstones and at the center of our activities.

At CWR we are:

- Not harming the environment and people, protecting natural resources during our activities and prevent contamination,
- Assess and improve environmental impacts throughout the life cycle of our services,
- By systematically evaluating Occupational Health and Safety and Environmental risks, prior to the activity to take the necessary measures,
- In cases where risks in the activities carried out are not prevented or measures are not taken, all To inform and encourage employees to exercise their “right to avoid work”.
- To receive the opinions of our employees regarding the situations affecting their health and safety and to receive these opinions to include them in our development processes,
- To make working environments healthy and safe, including psychosocial risks, for all to control risks,
- Comply with all legal requirements and communicate effectively with our stakeholders,
- To create exemplary practices by monitoring work performance and ensuring continuous improvement,
- We are committed to being prepared for potential emergencies and implementing effective response plans.

This policy has been developed in line with ISO 14001 and ISO 45001 standards and is based on continuous improvement and aligned with our development goals.



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